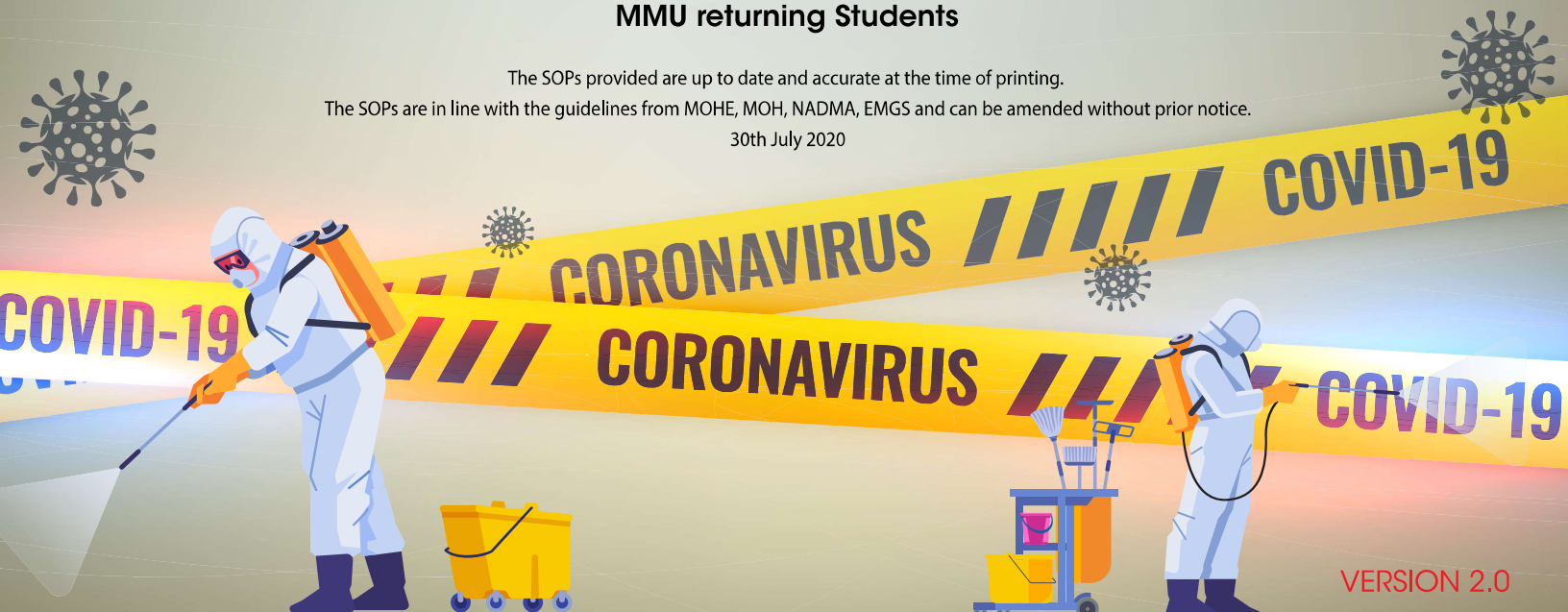




Welcome back MMU students!

Standard Operating Procedures (SOP) for MMU returning Students

The SOPs provided are up to date and accurate at the time of printing.
The SOPs are in line with the guidelines from MOHE, MOH, NADMA, EMGS and can be amended without prior notice.
30th July 2020



VERSION 2.0

IMPORTANT NOTICE IF YOU ARE PLANNING TO RETURN TO MALAYSIA



DEPARTURES			
0800	DUBLIN/BERLIN	CS2	CANCELLED
0900	BARCELONA	CS2	CANCELLED
1040	HONG KONG	CS2	CANCELLED
1100	PARIS/BERN	CS2	CANCELLED
1240	DENMARK	CS2	CANCELLED
1710	NEW YORK	CS2	CANCELLED

Can't wait to return?

1. Please make sure your country allows you to travel overseas.
2. There is Malaysian Mission (Embassy or Consulate) in your country where you are required to apply Letter of Undertaking and Indemnity (LoU) and Single Entry Visa (SEV).
3. You are healthy and no sign of COVID-19 symptoms or had close contact with COVID-19 positive patient recently.
4. Agree to pay all expenses related to quarantine in Malaysia, including COVID-19 tests (Estimated RM2,410.00).
5. Willing to travel alone first, if you have dependent/s, as current rule NO DEPENDENT pass holders allowed to return.



Miss MMU



Need to finish your studies



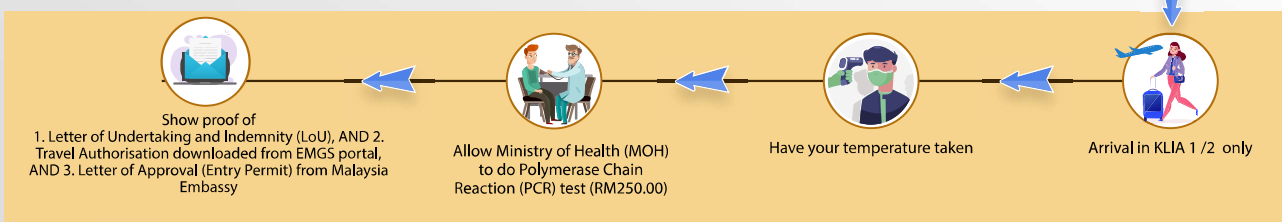
TO EASE YOUR RETURN TO MALAYSIA PLEASE PAY CLOSE ATTENTION TO THIS STANDARD OPERATING PROCEDURE (SOP) WHICH DIVIDED INTO FOUR (4) SECTIONS

STANDARD OPERATING PROCEDURE (SOP) FOR MMU RETURNING STUDENTS

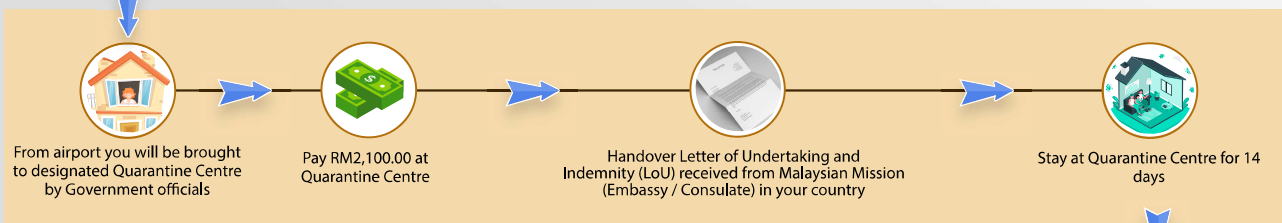
BEFORE TRAVEL



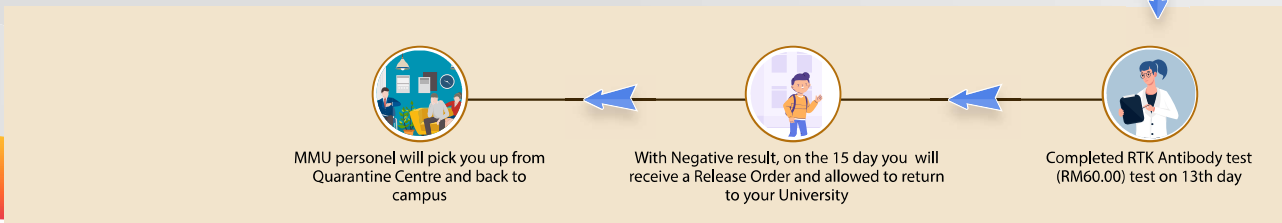
UPON ARRIVAL



QUARANTINE PERIOD (14 DAYS)



QUARANTINE COMPLETION





BEFORE ARRIVAL



In order to return to Malaysia, all international students are required to obtain an approval from Malaysian Immigration Department. To obtain the approval, students are required to submit the Travel Authorisation Form. Next student are required to apply Letter of Undertaking and Indemnity (LoU) and received the Travel Notice from Malaysian Mission (Embassy or Consulate) in your home country.

What is the Travel Authorisation Form for?

International Students intending to return to Malaysia are required to fill in the Travel Authorisation Form. Your application will be vetted by EMGS, MMU and finally by Malaysian Immigration Department before you are allowed to travel to Malaysia. You will receive Malaysian Immigration approval, which can be downloaded from the EMGS portal.

EXISTING STUDENT WITH VALID STUDENT PASS

1. Ensure that your country has not imposed travel ban.
2. Ensure that your student pass is still valid when you arrived in Malaysia.
3. Purchase flight ticket (minimum 21 days before travelling).
4. Apply for Travel Authorisation and Letter of Undertaking and Indemnity (LoU).
5. Received the Malaysian Immigration approval to travel and Letter of Undertaking and Indemnity (LoU) from Malaysian Mission (Embassy or Consulate).

EXISTING STUDENT WITH EXPIRED STUDENT PASS AFTER 1 FEBRUARY 2020

1. Ensure that your country has not imposed travel ban.
2. Apply Single Entry Visa (SEV) from Malaysian Mission (Embassy or Consulate) together with Letter of Undertaking and Indemnity (LoU).
3. Purchase flight ticket (minimum 21 days before travelling).
4. Apply for Travel Authorisation.
5. Received the Malaysian Immigration approval to travel and Letter of Undertaking and Indemnity (LoU) from Malaysian Mission (Embassy or Consulate).

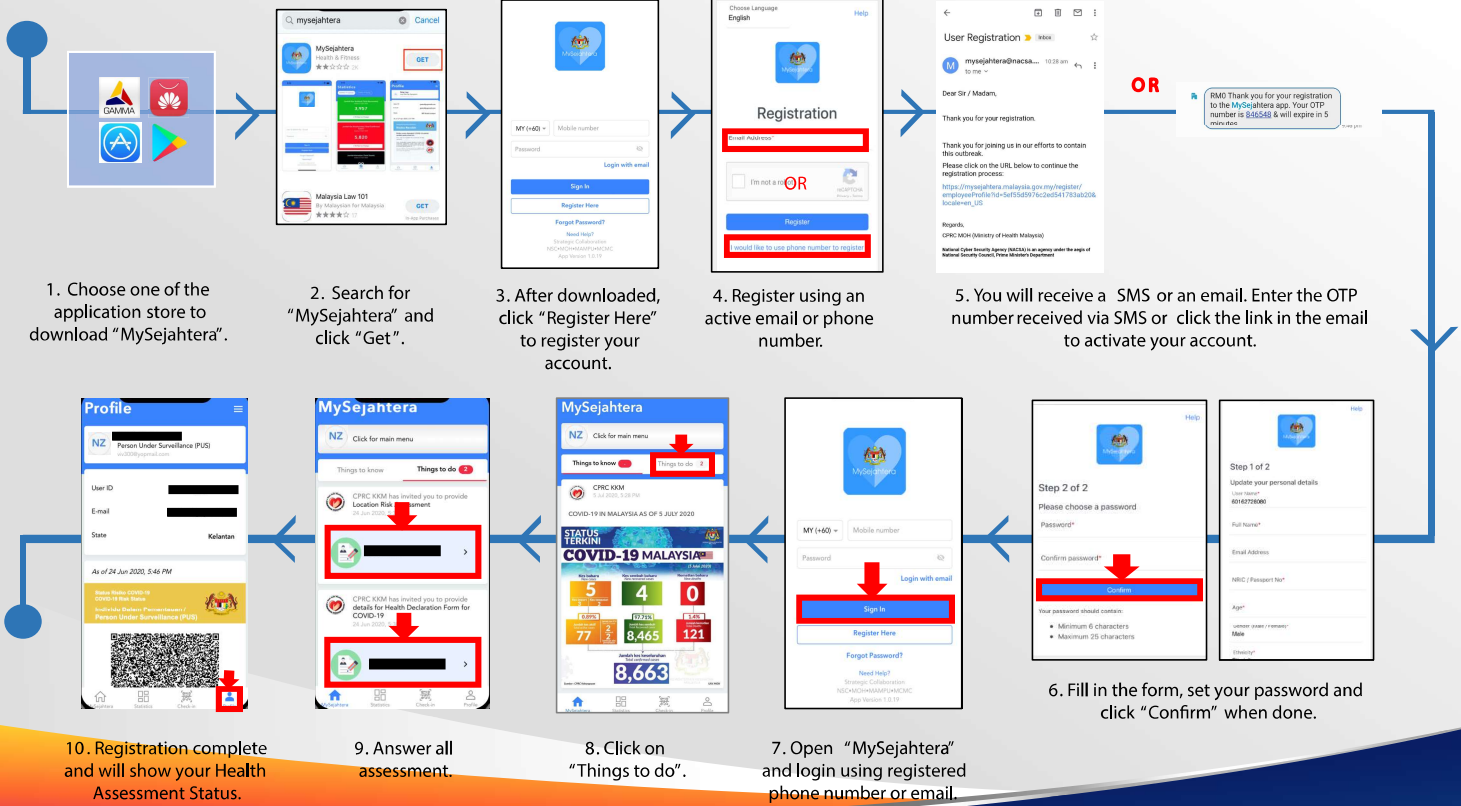
Travel Authorisation Form

1. Register an account at <https://visa.educationmalaysia.gov.my>.
2. Proceed to request for a travel authorisation at <https://visa.educationmalaysia.gov.my/student-visa/travel-authorisation-form-base.html>.
3. MMU will approve the request.

- Please ensure that you read the 'Travel Advise' thoroughly before clicking 'Apply'.
- If you are from a country that requires a Single Entry Visa prior to entering Malaysia, please make sure that you are able to apply for your visa at the Malaysian Embassy in your home country. You must make sure that you have obtained your Single Entry Visa prior to traveling to Malaysia.
- Please allow ample time (suggested 21 days) for the processing of your travel authorisation as there are multiple layers of processing involved to determine if you are eligible to travel to Malaysia.

Please **DOWNLOAD** and **ACTIVATE** your MySejahtera App

BEFORE DEPARTURE TO MALAYSIA





UPON ARRIVAL

IMPORTANT

Please hand carry the following documents:

1. Travel Authorisation Approval Letter from Malaysian Immigration Department Director General (download from EMGS portal).
2. Letter of Undertaking and Indemnity (LoU) from Malaysian Mission (Embassy or Consulate) of your home country.
3. Single Entry Visa (SEV) (where applicable).
4. Please ensure you have Ringgit Malaysia Two Thousand Four Hundred and Ten Only (RM2,410.00) for payment of Quarantine Centre (RM2,100.00), Polymerase Chain Reaction (PCR) test (RM 250.00), and and RTK Antibody test (RM60.00).

AT THE AIRPORT

Upon arrival, the Ministry of Health (MOH) personnel will:

CHECK if you exhibit any COVID-19 symptoms.

CHECK your Temperature and allow Ministry of Health to perform Polymerase Chain Reaction (PCR) test (RM 250.00).

*If you do not exhibit any symptoms, you may proceed to the Immigration Counter for clearance to enter Malaysia.

Polymerase Chain Reaction (PCR) Test upon arrival at KLIA /KLIA 2.

*If the test result shows Positive, MOH guidelines will apply; you will be transported to authorized Hospital responsible to administer COVID-19 patients.

QUARANTINE PERIOD (14 DAYS)

QUARANTINE – You will be escorted to the quarantine hotels / centres by the Ministry of Health once you have obtained clearance from the Immigration Department.

To handover the Letter of Undertaking and Indemnity (LoU) from the Malaysian Mission (Embassy or Consulate) to Quarantine Centre.

QUARANTINE COMPLETION

COVID-19 Test during Quarantine - on 13th day, you will be tested again for the RTK Antibody test.

*If your result is a Positive, MOH guidelines will apply; you will be transported to authorize Hospital responsible to administer COVID-19 patients.

*If your result shows as Negative, on the 15th day MMU personnel will fetch you from your Quarantine Centre and bring you back to campus, hence you may proceed with your studies according to the study plan.



VISA Department WhatsApp contact:

011-28031218

**WELCOME BACK TO MALAYSIA
&
MULTIMEDIA UNIVERSITY**

